

## VON Volunteer Hospice

**Service** works in cooperation with all other health care providers, including your doctors, North East Community Care Access Centre, visiting home nurses, personal support workers, Algoma Residential Community Hospice (ARCH), and Sault Area Hospital.

Anyone can make a referral and there is no cost.

As a volunteer ***hospice service***, we contribute to the provision of a person's overall ***palliative*** or ***supportive*** care plan, the aim of which is to comfort — to prevent or relieve pain or any physical, psycho/social or spiritual suffering of a person living with a life-limiting illness and his/her caregivers.

Patient and caregivers can greatly benefit from palliative care while undergoing curative treatment or as a singular focus of care.

## VON Volunteer Hospice Service is funded by:

- In Memoriam Contributions
- General donations
- Local Health Integration Network



- United Way of Sault Ste. Marie



VON Algoma  
7 B Oxford Street  
Sault Ste. Marie, ON P6B 1R7

(705) **942-8200**  
or 1-800-561-6551  
Fax: (705) 942-8874

# VON Volunteer Hospice Service

provides support to people living with life-limiting illness, and their families.



C A N A D A

**VON Algoma**  
(705) 942-8200

## VON Volunteer Hospice

**Service** provides non-medical, palliative support to people living with a life-limiting illness, in their home, long term care facility, retirement home or Sault Area Hospital. Our volunteers supplement the emotional, social and spiritual support provided by family and friends, for a few hours a week. Typically, they:

- visit with clients and their families
- sit with clients who would otherwise be alone
- take clients on outings, if possible
- provide bereavement support

Some clients appreciate having someone to speak with confidentially about their hopes, fears and spiritual matters. Others are very private and prefer to only chat a little or not at all. Some clients simply want to know that someone is nearby.

## Who are our Volunteers?

Our volunteers are compassionate, mature community members who understand the value of quality palliative care, and have completed an extensive screening process and training program. They are non-judgemental listeners who are sensitive to the needs of seriously ill clients and their families. Their goal is not to change people or to take charge of them, but to be with them *where they are*.



## A few comments from family members about our Hospice Volunteers:

*“The volunteer did a fantastic job. Great relief to family to know that Dad was not alone.”*

*“She helped out as though she was a family member, showing her concern, care and compassion.”*

*“At the end of her life, my volunteer was a big comfort to me.”*

*“Very caring and compassionate and discreetly remained in the background when appropriate.”*

*“My wife felt better when our hospice volunteer was here.”*

*“Thanks to the VON, we were able to keep Dad at home.”*